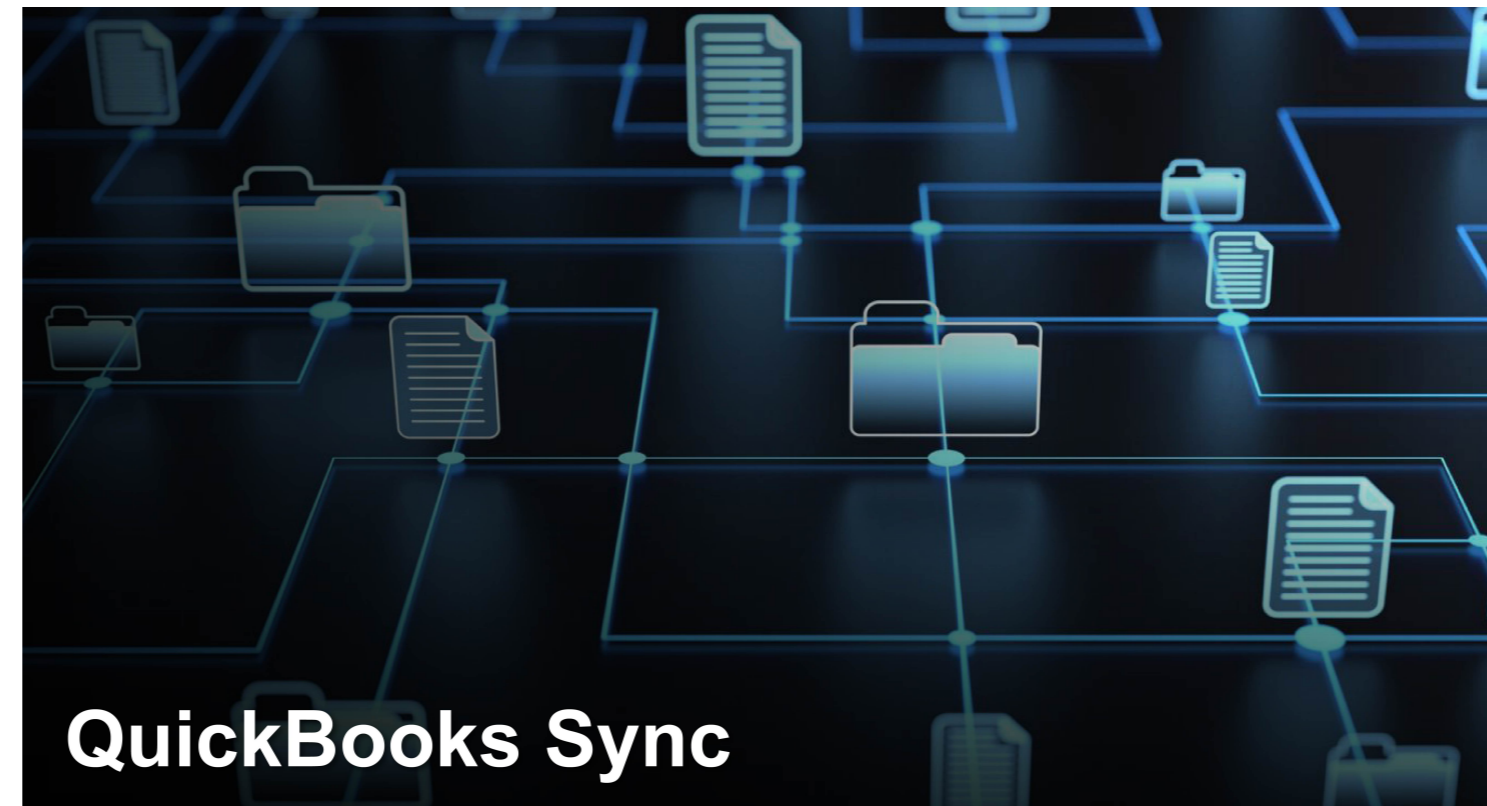


Critical Information BELOW



SBI Software QuickBooks Sync

Please do not upgrade to QuickBooks 2022. Your ability to Sync QuickBooks with SBI will end until you revert to QuickBooks 2021.

- SBI supports using “QuickBooks 2020” or “QuickBooks 2021” (Desktop or Enterprise) on Windows.
- No other QuickBooks versions are supported.

QuickBooks 2022 does not support syncing (with any software) due to a bug in Intuit's QuickBooks that has gone unfixed for the last 8 months. There is no timeline from Intuit on fixing it.

If you have questions, visit our [Live Chat](#) or create a case via the [Client Tool](#) and our support team will be right with you!

Reminder: Weekly maintenance windows are scheduled every Tuesday. Maintenance may occur between 6pm and Midnight local time. Total downtime is expected to be two hours or less.

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